

Predictors and Outcomes of the Use of Mental Health Services:
An Analysis of Observational Data

Xenia Dolja-Gore

BMath GradDipMedStat MPhil(MedSci)

A thesis submitted for the degree of
Doctor of Philosophy

School of Medicine and Public Health

Faculty of Health

University of Newcastle

March 2016

Declaration / Statement of originality

This thesis contains no material which has been accepted for the award of any other degree or diploma in any university or other tertiary institution and, to the best of my knowledge and belief, contains no material previously published or written by another person, except where due reference has been made in the text. I give consent to the final version of my thesis being made available worldwide when deposited in the University's Digital Repository**, subject to the provisions of the Copyright Act 1968.

**Unless an Embargo has been approved for a determined period.

.....

Xenia Dolja-Gore

Copyright permission

I warrant that I have obtained, where necessary, permission from the copyright owners to use any of my own published work (i.e. journal publications) in which the copyright is held by another party.

.....

Xenia Dolja-Gore

Statement of collaboration

I hereby certify that the work embodied in this thesis has been done in collaboration with other researchers. I have included as part of the thesis a statement clearly outlining the extent of the collaboration, with whom and under what auspices.

.....

Xenia Dolja-Gore

Acknowledgements of authorship

I hereby certify that the work embodied in this thesis contains a published paper/scholarly work of which I am joint author. I have included as part of the thesis a written statement, endorsed by my supervisor, attesting to my contribution to the joint publication/scholarly work.

.....

Xenia Dolja-Gore

Statement of contribution of others

I hereby certify that this thesis is partially in the form of a series of published papers of which I am joint author. I have included as part of the thesis a written statement from each co-author, endorsed by the Faculty Assistant Dean (Research Training), attesting to my contribution to the joint publications.

.....

Xenia Dolja-Gore

Conflict of interest statement

No conflict of interest.

.....

Xenia Dolja-Gore

Acknowledgements

Firstly, I would like to thank my supervisors and mentors, Associate Professor Deborah Loxton, Professor Julie Byles and Professors Catherine D’Este for their intellectual contribution, support and encouragement. Deb and Julie thank you so much for sharing your knowledge and taking me on as your student, making time in your busy schedules to see me and providing me with an opportunity to expand my research abilities. Cate, thank you for the statistics discussions which generally ended in an ‘OK, I’ll give that a try’ and your support, especially in the final months leading to completion. From the bottom of my heart I cannot express my gratitude for all you have contributed to my growth over these past four years. I would also like to mention a thank you to the staff at the Research Centre for Generational Health and Ageing (RCGHA) for your day to day support, interest, organising of supervision meetings and wonderful morning teas.

To my dear friends, the Research Higher Degree students at the RCGHA, Martina, Pari, and the Chiang Mai Super 6 (Robyn, Tazeen, Yodi, Luna and Adam) thank you, it has been a long journey and such a memorable one. In particular, a special thank you to Martina, for the long writing sessions we shared at ‘Liquid Gold’ and the copious amounts of coffee, for the laughs that we shared and the constant encouragement you have given me. To the Chiang Mai Super 6 plus one (Pari), thank you for sharing my achievements and challenges (and there have been many of both). We each have started on this journey alone but have come together through our mutual determination to contribute to our research of interest. Whilst we are from such different cultural backgrounds we have accepted and admired each other’s strengths and weaknesses, and together you have enriched my life. I know that we may end at different parts of the globe but will always be connected, and *‘what ever happened at the conference, stays at the conference’*.

I would like to acknowledge the support of my family over the past four years. To my Μαμά (Maria) thank you for your support, encouragement και για την αγάπη σου. You were never fortunate enough to be sent to school but you always were determined that I was to have an education. I cannot thank you enough for your love and support. To my brothers (Kondrat and Yianni) and my dear cousin (Φωτιός-Γιάννης) you are so special to me and have been such an inspiration in my life.

To my beautiful children, Anya, Zali, Illias and Yuri you are my life, I love you so much. You have brought me so much happiness and joy that words will never express. It has been such a tiring four years for all of us; we have had three HSCs, three graduations and a PhD. Thank you for all the chocolates and cups of tea, your beautiful cards and many jokes (most of the time at my

expense). You have all grown into such beautiful adults and I encourage you all to follow your dreams, no matter how difficult the task seems at the time, you will achieve in the end. Alan, my husband, best friend and lifelong partner, we have been married now for 28 years and I want to thank you so much for supporting me every day of my life. Thank you for believing in me and encouraging me each day to persist and just never give up.

Finally, I wish to dedicate this thesis to the memory of my Папа, Igor (Kondratovich Pasichenko) Dolja, who passed away in 2008, I know you have been with me in spirit all the way through this journey.

Publications and presentations arising from this thesis

Manuscripts in peer-reviewed journals: Published

Dolja-Gore X, Loxton D, D'Este C, Byles J. **Mental health service use – is there a difference between rural and non-rural women in service uptake?** *The Australian Journal of Rural Health*. 2014, 22, 92-100

Manuscripts in peer reviewed journals: Under review

Dolja-Gore X, Loxton D, D'Este C, Blythe F, Byles J. **Differences in Use of Government Subsidised Mental Health Service by Men and Women with Psychological Distress: A Study of 229,628 Australians Aged 45 and Over.** *Community Mental Health Journal*. (Under re-review).

Conference abstracts: Published in conference proceedings or peer-reviewed journals

Dolja-Gore X, Loxton D, D'Este C, Byles J. **How Effective Are Australian Mental Health Counselling Services For Women With Poor Mental Health?** *Value in Health* 17(3):A143 · May 2014 Impact Factor: 3.28 · DOI: 10.1016/j.jval.2014.03.833

Presentations and Conferences:

Xenia Dolja-Gore, Deborah Loxton, Cate D'Este, Fiona Blythe, Julie Byles. **Other than psychological distress what factors are associated with using mental health services?** Population health Congress 2012

Xenia Dolja-Gore, Deborah Loxton, Cate D'Este, Fiona Blythe, Julie Byles. **Other than psychological distress what factors are associated with using mental health services?** 9th Annual 45 and Up Study Collaborators' Meeting 2012, Sydney NSW, 12 October 2012 (Plenary speaker)

Xenia Dolja-Gore, Deborah Loxton, Cate D'Este, Julie Byles. **Trends in Mental Health Service use for Australian Women.** 12th National Rural Health Conference, Adelaide, SA, 7-10 April 2013 (Women's Symposium Session)

Xenia Dolja-Gore, Deborah Loxton, Cate D'Este, Julie Byles. **Treatment effects on mental health outcomes for Australian women uptaking the 'Better Access Scheme' mental health counselling services: A data linkage study.** 2014 International Health Data Linkage Conference, April 28-30, Vancouver, Canada

Xenia Dolja-Gore, Deborah Loxton, Cate D’Este, Julie Byles. **How effective are Australian Mental Health Counselling Services for Women with Poor Mental Health?** ISPOR 19th Annual International Meeting, May31-June4, 2014. Montreal, QC, Canada.

Xenia Dolja-Gore, Deborah Loxton, Cate D’Este, Julie Byles. **Use of observational data to examine treatment effects of medicare subsidised mental health (BAS) services.** Australian Statistical Conference, July 7-10 2014, Sydney, Australia.

Xenia Dolja-Gore, Deborah Loxton, Cate D’Este, Julie Byles. **Are younger Australian women with poor mental health receiving counselling services and how effective are they?** Public Health Congress, September 6-9 2015, Hobart, Australia.

Xenia Dolja-Gore, Deborah Loxton, Cate D’Este, Julie Byles. **How effective are counselling services for mid-aged women with poor mental health? (An Australian Longitudinal study).** International Association of Gerontology and Geriatrics, IAGG Asia/Oceania Congress October 19-22 2015, Chiang Mai, Thailand.

Glossary of common abbreviations

Abbreviation	Description
1-year prevalence	Represents a hybrid type of prevalence between lifetime prevalence and point prevalence, where the history of the disorder within a year prior to assessment is documented (2).
ABS	Australian Bureau of Statistics
AIC	Akaike's information Criteria
AIHW	Australian Institute of Health and Well-being
ALSWH	Australian Longitudinal Study on Women's Health
ARIA	Accessibility/Remoteness Index of Australia
ASAM	Average standardised absolute mean
ASGC	Australian Statistical Geographical Classification
ATAPS	Access To Allied Psychology Services
ATE	Average treatment effect
ATT	Average treatment effect on the treated
BAS	Better Access Scheme
BIC	Bayesian Information Criteria
BMI	Body Mass Index
BOiMHC	Better Outcomes in Mental Health Care
CBT	Cognitive Behaviour Therapy
CI	Confidence Interval
CIMH	Committee for Incentives in Mental Health
COAG	Council of Australian Governments
DDD	Defined Daily Dose
EOI	Expression of Interest
GBD	Global Burden of Disease
GBM	Generalised Boosted Regression
GISCA	Geographic Information Systems
GMM	Growth Mixture Modelling
GP	General Practitioner
HAMD	Hamilton Depression (rating scale)
HREC	Human Research Ethics Committee
HRQoL	health-related Quality of Life

Abbreviation	Description
IPTW	Inverse Probability Treatment Weight
LMR	Lo-Mendell-Rubin (Likelihood ratio test)
LVMM	Latent Variable Mixture Models
MBS	Medicare Benefits Scheme
MOS	Medical Outcomes Study
MOU	Memorandum of Understanding
MSM	Marginal Structural Models
NICE	National Institute for Health and Clinical Excellence (UK)
NSW	New South Wales
OR	Odds ratio
PBS	Pharmaceutical Benefits Scheme
PSA	Publications, Sub-studies and Analyses
RCT	Randomised Controlled Trial
ROC	Receiver Operator Characteristic
RR	Relative Risk
SES	Socio-Economic Status
SF-36	Short Form 36
SSRI	Selective serotonin uptake inhibitor
SUTVA	Stable Unit Treatment Value
TCA	Tricyclic antidepressants
TCA	Tricyclic antidepressants
WHO	World Health Organisation
YD	Years living with a disability
YLD	Years lost to death

Table of Contents

1	Introduction	5
1.1	Introduction	5
1.2	Background and Rationale	5
1.3	Research Aims and Objectives	6
1.4	Conceptual Definitions.....	7
1.4.1	Primary Care.....	7
1.4.2	Mental Health Problems	8
1.4.3	Mental Health Services	8
1.5	The Research Framework	9
1.5.1	Applying the Andersen-Newman Behavioural Model of Health Services Use	9
1.6	Outline of the Thesis	15
1.7	Conclusions	17
2	Literature Review and Background.....	18
2.1	Literature Overview	18
2.1.1	Literature Searches	19
2.2	Contextual Background.....	20
2.2.1	Mental Health Problems Contribute to Burden of Disease	20
2.2.2	Affects of Mental Disorders	21
2.2.3	Financial Costs Due to Illness	22
2.3	Prevalence of Mental Health Problems	23
2.3.1	Prevalence in Australia.....	24
2.4	Interventions for High Prevalence Mental Health Problems.....	25
2.4.1	History of Interventions for Depression and Anxiety	25
2.4.2	Intervention Through Psychotherapy	26
2.4.3	Treatment with Medication	28
2.4.4	Treatment Use Relative to this Thesis	31
2.5	Mental Health Care Systems.....	32

2.5.1	Primary Care	33
2.5.2	Barriers to Access Mental Health Services	36
2.6	Mental Health Policy and Reforms	38
2.6.1	Global Understanding	39
2.6.2	Australian Responses	41
2.7	Australian Reform of the Mental Health System	42
2.7.1	Better Outcome in Mental Health Care Initiative	46
2.7.2	Better Access Scheme Initiative	46
2.7.2.1	Mental Health Services Under the Better Access Scheme	48
2.8	Evaluation of the Australian Initiatives	51
2.8.1	Evaluations of the Better Access Scheme	51
2.9	Conclusions	53
3	Overview of the Study Methods	55
3.1	Introduction	55
3.2	Data Sources	55
3.2.1	Cohort Studies	55
3.2.2	The 45 & Up Study data	56
3.2.3	Australian Longitudinal Study on Women’s Health (ALSWH) Data	59
3.2.4	Medicare Data	64
3.2.4.1	Better Access Scheme	66
3.2.5	Data Access and Ethics Approval	68
3.2.5.1	Approval of the 45 and Up Study Data	69
3.2.5.2	Approval of the Australian Longitudinal Study on Women’s Health Data	70
3.3	Variable Selection – Definitions, Classification and Exclusions	71
3.3.1	Definition of User and Non-Users of the Mental Health Services	72
3.3.2	SF36-Mental Health Index	75
3.3.3	Kessler K-10 score	77
3.3.4	Identifying Depression and Anxiety	78

3.3.5	Aria Plus index.....	78
3.3.6	Missing data	80
3.4	Statistical Methods	81
3.4.1	Statistical Methods to Investigate Associations with Mental Health Services ...	82
3.4.2	Causal Modelling.....	83
3.4.2.1	Propensity Score Methods.....	83
3.4.2.2	Latent Class and Growth Mixture Models	85
3.4.3	Summary of Methods	87
3.5	Software Used for Analysis	87
3.6	Chapter Summary	88
4	Differences in Use of Government Subsidised Mental Health Services by Men and Women with Psychological Distress: A Study of 229,628 Australians Aged 45 and Over (Paper 1)	90
4.1	Introduction	91
4.2	Overview	91
4.3	Aim 1: Applying The Andersen-Newman Behavioural Model to Australian Data to Identify Factors Associated with Health Service Utilisation on a Population Level by Men and Women.....	93
4.3.1	Abstract.....	93
4.3.2	Paper 1: Differences in Use of Government Subsidised Mental Health Service by Men and Women with Psychological Distress: A Study of 229,628 Australian Aged 45 Years and Over.93	
4.4	Discussion.....	107
4.5	Conclusion.....	107
5	Differences between Metropolitan and Non-Metropolitan Use of the BAS Amongst Women (Paper 2).....	109
5.1	Overview	110
5.2	Background	110
5.3	Aim 2: Determine if inequitable distribution exists for the mental health services under the BAS across cohorts of women in metropolitan and regional areas of Australia .	112

5.3.1	Abstract	112
5.3.2	Paper 2: Mental health service use: Is there a difference between rural and non-rural women in service uptake?	113
5.4	Chapter Summary	124
6	Propensity Scores: Methodology	125
6.1	Overview	125
6.2	Introduction	125
6.2.1	History of Propensity Scores	126
6.3	Estimating Causal Treatment Effects	127
6.4	Propensity Scores as a Method for Investigating Causation	128
6.4.1	Assumptions for Propensity Scores	130
6.5	Methods for Estimating Propensity Scores	131
6.5.1	Classification Trees	131
6.5.2	Bootstrapping, Bagging and Regression Trees	132
6.5.3	Generalised Boosted Regression Models (GBM)	133
6.5.4	Logistic Regression	134
6.5.5	Comparison of Methods	135
6.6	Assessing the Adequacy of the Propensity Scores	136
6.6.1	Baseline Covariate Assessments	136
6.6.2	Evaluating Imbalance in Propensity Scores	138
6.7	Methods of Analysis Using Propensity Scores	139
6.7.1	Stratification	139
6.7.2	Matching	141
6.7.3	Inverse Probability Treatment Weighting	143
6.7.4	Covariate Adjustment Regression	144
6.8	Implementation of Propensity Scores	145
6.8.1	Estimating Treatment Effects after Propensity Scores have been Calculated ..	145
6.8.2	Transitional Probabilities using Propensity Scores	146

6.9	Advantages and Disadvantages of Using Propensity Scores.....	147
6.9.1	Selection Bias	148
6.10	Application of Propensity Score Methods in this Thesis.....	150
6.11	Conclusion.....	153
7	Estimation of the Propensity Scores for the ALSWH Data.....	154
7.1	Introduction	154
7.1.1	Background	154
7.1.2	Aims/Objectives/Research Questions.....	154
7.2	Methods.....	155
7.2.1	Sample Data	155
7.2.2	Descriptions of the Phases for Analysis	156
7.2.3	Covariate Selection	157
7.2.4	Variables Selected for Testing as Covariates	158
7.2.5	Treatment and Outcome Measures.....	160
7.3	Statistical Methods	161
7.3.1	Model Building – Covariate Selection	161
7.3.2	Balancing Baseline Characteristics Achieved by the Propensity Scores	162
7.3.3	Missing Data/Sensitivity Analysis.....	164
7.3.4	Assessing Model Adequacy.....	164
7.4	Results.....	164
7.4.1	Propensity Score Model for the 1973-78 Cohort.....	164
7.4.1.1	Descriptive Statistics – 1973-78 Cohort	164
7.4.1.2	Model Development - Cohort 1973-78.....	168
7.4.1.3	Initial Assessment of the Propensity Scores for the 1973-78 Cohort	169
7.4.1.4	Balancing of the Selected Covariates 1973-78.....	171
7.4.1.4.1	Assessment of Mean Standardised Differences	175
7.4.2	Propensity Score Model for the 1946-51 Cohort.....	181
7.4.2.1	Descriptive Statistics – 1946-51 Cohort	181

7.4.2.2	Model Development - 1946-51 Cohort	186
7.4.2.3	Initial Assessment of the Propensity Scores for the 1946-51 Cohort.....	187
7.4.2.4	Balancing Diagnostics of the Selected Covariates 1946-51.....	189
7.4.2.4.1	Assessment of Mean Standardised Differences for the 1946-51 Cohort.....	193
7.4.3	Propensity Score Model for the 1921-26 Cohort	200
7.4.3.1	Descriptive Statistics – 1921-26 Cohort.....	200
7.4.3.2	Model Development - 1921-26 Cohort	203
7.4.3.3	Initial Assessment of the Propensity Scores for the 1921-26 Cohort.....	205
7.4.3.4	Balancing of the Measured Covariates in the 1921-26 Cohort	207
7.5	Discussion	207
7.6	Chapter Summary.....	210
8	Application of Propensity Score Techniques.....	212
8.1	Introduction.....	212
8.2	Aims and Research Questions	213
8.3	Methods	213
8.3.1	Outcome Measures	213
8.3.1.1	Comparison Tests	214
8.3.1.2	Sensitivity Analysis.....	215
8.3.2	Applications of Propensity Scores Techniques.....	216
8.3.2.1	Conventional Regression Modelling.....	216
8.3.2.2	Stratification	217
8.3.2.3	Matching Techniques	217
8.3.2.4	Inverse Probability Treatment Weighting Methods.....	219
8.3.2.5	Covariate Adjustment Models.....	221
8.4	Results	221
8.4.1	Comparison of Propensity Score Models for the 1973-78 Cohort	222
8.4.1.1	Standard Modelling of Mental Health Service Use for the 1973-78 Cohort ..	222

8.4.1.1.1	Univariate Analysis for Associations with Mental Health Service Use for the 1973-78 Cohort	223
8.4.1.1.2	Conventional Regression Models to Predict Mental Health Outcomes 1973-78 Cohort	225
8.4.1.2	Stratification Propensity Score Techniques Applied to the 1973-78 Cohort	227
8.4.1.2.1	Treatment Effects for Stratification Techniques of the 1973-78 Cohort.....	227
8.4.1.3	Matching Propensity Score Methods Applied to the 1973-78 Cohort	230
8.4.1.3.1	Summary Diagnostics for Matching Propensity Score Methods (1973-78 Cohort)..	230
8.4.1.3.2	Treatment Effects adjusting for Matching Methods in the 1973-78 Cohort.....	233
8.4.1.4	Inverse Probability Treatment Weighting Applied to the 1973-78 Cohort ..	234
8.4.1.4.1	Summary Diagnostic Tests for Inverse Probability Treatment Weighting (1973-78 Cohort)	234
8.4.1.4.2	Treatment Effects Adjusting for the Inverse Probability Treatment Weights in the 1973-78 Cohort	238
8.4.1.5	Covariate Adjustment Propensity Score Techniques Applied to the 1973-78 Cohort.	241
8.4.1.5.1	Treatment Effects Using Covariate Adjustment Propensity Scores (1973-78 Cohort)	241
8.4.1.6	Summary of Treatment Effects for the 1973-78 Cohort.....	242
8.4.2	Comparison of Propensity Score Models for the 1946-51 Cohort.....	243
8.4.2.1	Standard Modelling of Mental Health Service Use for the 1946-51 Cohort.	243
8.4.2.1.1	Univariate Analysis for Associations with Mental Health Outcomes for the 1946-51 Cohort	243
8.4.2.1.2	Conventional Regression Models to Predict Mental Health Outcomes 1946-51 Cohort	245
8.4.2.2	Stratification Propensity Score Techniques Applied to the 1946-51 Cohort	246
8.4.2.2.1	Treatment Effects for Stratification Techniques of the 1946-51 Cohort.....	247
8.4.2.3	Matching Propensity Score Methods Applied to the 1946-51 Cohort	250
8.4.2.3.1	Summary Diagnostics for Matching Propensity Score Methods (1946-51 Cohort)..	250
8.4.2.3.2	Treatment Effects Adjusting for Matching Methods in the 1946-51 Cohort.....	253
8.4.2.4	Inverse Probability Treatment Weighting Applied to the 1946-51 Cohort ..	254
8.4.2.4.1	Summary Diagnostic Tests for Inverse Probability Treatment Weighting (1946-51 Cohort)	255

8.4.2.4.2	Treatment Effects Using Inverse Probability Treatment Weights for the 1946-51 Cohort	259
8.4.2.5	Covariate Adjusted Propensity Score Techniques Applied to the 1946-51 Cohort	262
8.4.2.5.1	Treatment Effects Adjusting for Covariate Adjustment Propensity Score Techniques in the 1946-51 Cohort	263
8.4.2.6	Summary of Treatment Effects for the 1946-51 Cohort.	264
8.4.3	Comparison of Propensity Score Models for the 1921-26 Cohort	265
8.4.3.1	Standard Modelling of Mental Health Service Use for the 1921-26 Cohort ..	265
8.4.3.1.1	Univariate Analysis for Associations with Mental Health Outcomes in the 1921-26 Cohort	265
8.4.3.1.2	Conventional regression models to predict mental health outcomes 1921-26 Cohort	267
8.4.3.2	Matching Techniques Applied to the 1921-26 Cohort	268
8.4.3.2.1	Summary Diagnostics for Matching Propensity Score Methods (1946-51 Cohort) ..	268
8.4.3.2.2	Estimated Treatment Effects using Matching Propensity Score Models for the 1921-26 Cohort	270
8.4.4	Sensitivity Analysis.....	271
8.4.4.1	Women Born 1973-78 Using Adjusted Regression Models.....	272
8.4.4.2	Women Born 1946-51 Using Adjusted Regression Models.....	274
8.5	Discussion	276
8.5.1	Average Treatment Effects - A Cohort Comparison	279
8.5.2	Generational Differences in Improved Mental Health Outcomes on Application of Conventional Regression Models	282
8.6	Chapter Summary.....	283
9	Two Time-Point Propensity Score Analysis (Cohort 1973-78).....	284
9.1	Introduction.....	284
9.2	Background and Rationale.....	284
9.3	Aims and Objectives	285
9.4	Methods	286
9.4.1	Sample & Methodology.....	286

9.4.2	Measures.....	286
9.4.2.1	Definitions of Periods of Interest.....	286
9.4.3	Statistical Methods	287
9.4.3.1	Time-Point Propensity Score Analyses.....	287
9.4.4	Model specification.....	289
9.5	Results	290
9.5.1	Transitional probabilities	299
9.6	Discussion.....	303
9.7	Conclusions	306
10	Patterns of Counselling Service Use by Australian Women in the 1973-78 Cohort.	307
10.1	Overview	307
10.2	Background	307
10.2.1	Equity of Access	307
10.2.2	Evaluating Treatment Uptake of the Better Access Scheme Mental Health Services	308
10.3	Aims and Objectives.....	309
10.3.1	Growth models	309
10.3.1.1	Development	309
10.3.1.2	Usage	310
10.3.1.3	Latent Class Determination	311
10.3.1.4	Comparing Model Fit	312
10.4	Methods.....	312
10.4.1	Study Participants	312
10.4.2	Outcome Measures.....	313
10.4.3	Explanatory Variables	314
10.4.4	Statistical Methods	315
10.4.5	Identification of Models – Exploring the Data	315
10.4.5.1	Method of Latent Growth Curve Model Analysis	316

10.4.5.2	Summary of Model Assessment Criteria	317
10.4.5.3	Advantages/Disadvantages (Missingness)	318
10.4.5.4	Descriptive Analyses.....	318
10.4.5.5	Time-Point Measurements.....	319
10.4.5.6	Statistical Packages.....	322
10.5	Results	322
10.5.1	Preliminary Analysis of Mental Health Service Use for Women from the 1973-78 Cohort	322
10.5.2	Establishing the Base Model Type	324
10.5.3	Latent Class Growth Analysis – Single Class	329
10.5.3.1	Latent Class Growth Models with Predisposing, Enabling and Need Covariates	330
10.5.4	Pattern of Use of the Mental Health Services by Women of the 1973-78 Cohort	333
10.5.4.1	Characteristics of the Women per Latent Class Group	337
10.6	Discussion	344
10.7	Conclusions.....	346
11	Study Findings, Implications, Conclusions, Discussion and Recommendations.....	347
11.1	Overview.....	347
11.2	Study Findings and Discussion.....	348
11.2.1	Mental Health Service Use	348
11.3	Policy Implications	351
11.3.1	Future Reform Implications.....	353
11.4	Applications of Different Statistical Methods	354
11.4.1	Comparison of Propensity Score Methods Used.....	354
11.4.2	Methods as Platforms for Evaluation	355
11.5	Research Strengths and Limitations	358
11.5.1	Future research	359

11.6	Recommendations	360
11.7	Concluding Remarks.....	361
12	Appendices.....	363
12.1	Literature Review Searches.....	363
12.1.1	Conducting the Literature Review	364
12.1.2	Evaluation of the Better Access Scheme Searches	366
12.2	Mental Health Referral	367
12.2.1	Access to ALSWH data (Chapter 3)	368
12.2.2	Appendix K-10 Questionnaire (Section 3.3.3).....	369
12.3	Statement of Author Contributions for Paper Entitled “Differences in use of government subsidised mental health services by men and women with psychological distress: a study of 229,628 Australians aged 45 years and over.”	370
12.4	Descriptive Characteristics for Users and Non-Users of the Mental Health Services.....	372
12.5	Univariate Analysis for Predisposing, Enabling and Need Factors by Users and Non-Users of the Mental Health Services.....	373
12.6	Predictors of the Mental Health Services Based on the Behavioural Model for Men	376
12.7	Predictors of the Mental Health Services Based on the Behavioural Model for Women	379
12.8	Predictors of the Mental Health Services Based on the Behavioural Model for Men with High/Very High Psychosocial Distress.....	382
12.9	Predictors of the Mental Health Services Based on the Behavioural Model for Women with High/Very High Psychosocial Distress.....	385
12.10	Statement of Author Contributions for Paper Entitled “Mental Health Service Use: Is there a difference between Rural and Non-Rural Women in Service Uptake”	388
12.11	Australian Journal of Rural Health Editor’s Approval to Included Paper	389
12.12	Self-Reported Medications Question from the ALSWH Data Set	391
13	References	389

Table of Figures

Figure 1-1 The Andersen-Newman Behavioural model of health service utilisation.....	12
Figure 1-2 The emerging model of the Anderson-Newman Behavioural Model of Health Service Use - 6th Revision.	14
Figure 2-1 Content and structure of the literature review.....	18
Figure 2-2. Concepts of incidence and prevalence.....	23
Figure 2-3 Better Access Initiative process.....	50
Figure 3-1 Years that surveys were collected by Cohort.....	62
Figure 3-2. Sample participants and groups by chapter.....	74
Figure 3-3 ARIA+ regions	79
Figure 3-4 Representation of the GMM with covariates used in Chapter 10	87
Figure 6-1 Flowchart of the application of propensity score methods in Chapter 7, 8 and 9 ..	152
Figure 7-1. Distribution of mean mental health scores at a) baseline and b) follow-up for women who do and do not have improved mental health outcomes (Cohort 1973-78).....	166
Figure 7-2 : (a) Distribution of mental health follow-up scores (S5) and (b) q-q plots by mental health services use for women of the 1973-78 cohort	170
Figure 7-3 : Probability of (a) predicting the propensity score model (ROC) and the (b) distribution of propensity scores for the 1973-78 Cohort	171
Figure 7-4. Distribution of (a) propensity scores by treatment and (b) propensity scores by treatment and quintiles (Cohort 1973-78), demonstrating balance of propensity scores between the groups.....	172
Figure 7-5. Distribution of (a) Body mass index scores and (b) mean baseline mental health scores by quintiles and mental health service use group (Cohort 1973-78).....	173
Figure 7-6. Distribution of mental health service Claims by quintiles and treatment group (Cohort 1973-78)	173
Figure 7-7 Quintile-quintile plots for the 1973-78 Cohort	177
Figure 7-8 Distribution of mean mental health scores at a) baseline and b) follow-up for women who do and do not have improved mental health outcomes (1946-51 Cohort) (N=2,533)	183
Figure 7-9 Baseline mental health score and follow-up mental health scores for women born 1946-51 for users and non-users of the services. (N=2,533)	188
Figure 7-10. Probability of (a) predicting the propensity score model (ROC) and the (b) distribution of propensity scores for the 1946-51 Cohort.	189

Figure 7-11. Distribution of propensity scores a) by mental health service and b) Mental health service user and quintiles (1946-51 Cohort), demonstrating balance of propensity scores between the groups.....	190
Figure 7-12. Distribution of propensity scores for a) Mean baseline mental health score and b) body mass index (BMI) across quintiles and user groups (Cohort 1946-51)	191
Figure 7-13. Distribution of mental health service claims by quintiles and user group (1946-51 Cohort)	191
Figure 7-14 Quantile-quantile plots for all Strata by mental health service use for the 1946-51 Cohort	196
Figure 7-15 Distribution of mean mental health scores at a) baseline and b) follow-up for women who do and do not have improved mental health outcomes (Cohort 1921-26)	201
Figure 7-16 Distribution of a) baseline and b) follow-up mental health scores between users and non-users of the mental health services (1921-26 Cohort).....	205
Figure 7-17 Area Under the Curve for 1921-26 Cohort	206
Figure 7-18 Distribution of propensity scores for users and Non-Users of the mental health services (1921-26 Cohort).....	206
Figure 7-19 Boxplots of propensity scores by users and non-users of the mental health services 1921-26 Cohort	207
Figure 8-1 Distribution of matched propensity score for users and non-users of the mental health services (1973-78 Cohort).....	230
Figure 8-2 Distribution of the Inverse Probability Treatment Weights for the 1973-78 Cohort	235
Figure 8-3 Distribution of stabilised IPTWs by service use for the 1973-78 Cohort.	236
Figure 8-4 Distribution of stabilised IPTWs by population and treatment group for the 1973-78 Cohort.	238
Figure 8-5 Distribution of matched propensity Score for users and non-users of the mental health services (1946-51 Cohort).....	250
Figure 8-6 Distribution of the IPTWs by treatment groups for women from the 1946-51 Cohort.	256
Figure 8-7 Distribution of stabilised IPTWs by population and by treatment group for the 1946-51 Cohort	259
Figure 8-8 Distribution of propensity scores between matched groups (Cohort 1921-26)	269
Figure 8-9 Cohort comparisons of treatment effects by propensity score techniques.....	281

Figure 8-10 Cohort comparisons of mean change in mental health outcomes by propensity score techniques	282
Figure 9-1 Roc Curves displaying propensity score model adequacy for first and second follow-up.....	291
Figure 9-2 Kernel density distribution of the propensity scores at Phase II and Phase III	292
Figure 9-3 Propensity scores for during Phase II (2006-2009) and Phase III (2009-2012)	293
Figure 9-4 Distribution of propensity scores for each follow-up period and by stratum and use of the mental health services.	294
Figure 9-5 Mental Health scores at each follow-up period for Non-users at Phase II.	295
Figure 9-6 Mental health scores at each follow-up period for service users at Phase II	295
Figure 9-7 Mental health scores for women across the two follow-up periods	298
Figure 9-8 Distribution of changes in mental health scores from baseline to second follow-up	299
Figure 9-9 Transitional Probabilities for women in the No-No mental health service user group	300
Figure 9-10 Transitional probabilities for women in the Yes-Yes mental health service user group	300
Figure 9-11 No use (2006-2009)/No use (2009-2012).....	302
Figure 9-12 No use (2006-2009)/Yes use (2009-2012).....	302
Figure 9-13 Yes use (2006-2009)/No use (2009-2012).....	302
Figure 9-14 Yes use (2006-2009)/Yes use (2009-2012)	302
Figure 10-1 A graphical representation of the LCGM model to represents use of the mental health services by the 1973-78 Cohort Model classifications (single level model).....	320
Figure 10-2 Psychological distress among women from the 1973-78 Cohort having claimed either a GP mental health consultation or service under the BAS initiative (N=4,458), prior to and following first service use	323
Figure 10-3 Proportion of women from the 1973-78 Cohort by the number of years' mental health service use	324
Figure 10-4 Proportion of women from the 1973-78 Cohort by the total number of mental health service claims.....	324
Figure 10-5 Observed and estimated model means of mental health services for women of the 1973-78 Cohort from different models	328
Figure 10-6 Individual patterns of mental health service use for the 1973-78 Cohort.....	329

Figure 10-7 Latent Class membership (posterior probabilities) for the four-class model for women from the 1973-78 Cohort.....	336
Figure 10-8. Latent Class membership (posterior probabilities) for the six-class model for women from the 1973-78 Cohort.....	337
Figure 10-9 Number of services by latent profile	340
Figure 10-10 Mean mental health score with 95% confidence intervals for women by latent class group.....	341
Figure 10-11 Pattern of mental health service use by latent profile over time	342
Figure 10-12 Mean number of mental health services per year by latent class groups of women	343
Figure 12-1. Survey 4 – young women question on Self-reported medications	391
Figure 12-2. Survey 5 – young women question on self-reported medications, 1946-51 Cohort survey 5, and 1921-26 Cohort survey 6	391

Table of Tables

Table 2-1 Search terms for the health initiative literature review	19
Table 2-2 Description of mental health problems generally treated in primary care.....	34
Table 2-3 Timelines of Mental Health Initiatives and strategies	42
Table 3-1 Baseline Characteristics as shown in the 45 and Up Study Databook (2001)	58
Table 3-2 Table of response rates for the 1973-78, 1946-51 and 1921-26 Cohorts	62
Table 3-3 Baseline characteristics as shown in the ALSWH Databook (1996)	64
Table 3-4 MBS Item numbers for the Better Access Scheme services (since 2006)	68
Table 3-5 ABS K-10 Score groupings and classifications.....	78
Table 3-6 ASGC Remoteness Classification: Purpose and Use. (Census Paper No. 03/01)	80
Table 4-1 Logistic regression models exploring the relationship between the Anderson-Newman behavioural model factors (Predisposing, Enabling and Need components) and Mental Health Service Use including Odds ratios and 95% confidence intervals.	106
Table 7-1. Phase I, II and III for all Cohorts	156
Table 7-2 Factors relevant to the outcome measures based on the Anderson-Newman Behavioural model components.	160
Table 7-3. SF36-Mental Health Outcomes from 2003-2009 for the 1973-78 Cohort (N=2,311)	166
Table 7-4 : Baseline Characteristics for each treatment group for the Cohort 1973-78 (N=2,311)	168
Table 7-5. Propensity Score Balance Assessment of unadjusted and adjusted models for Cohort 1973-78.....	175
Table 7-6. Standardised differences for the Cohort 1973-78 before and after Propensity Score adjustment.	176
Table 7-7 Residual imbalance observed between users and non-users of the mental health services within stratum for women from 1973-78 Cohort.	180
Table 7-8 SF36-Mental Health scores from 2007-2012 for the 1946-51 Cohort (N=2,533).....	182
Table 7-9. Baseline Characteristics for women from the 1946-51 Cohort that did and did not use the mental health services.	186
Table 7-10. Propensity Score Balance Assessment of unadjusted and adjusted Models. (1946-51)	193
Table 7-11. Standardised differences for unadjusted, adjusted and strata differences (Cohort 1946-51)	195

Table 7-12 Residual imbalance observed between users and non-users within stratum for the 1946-51 Cohort.	199
Table 7-13 SF36-Mental Health Scores from 2005-2010 for the 1921-26 Cohort (N=752).....	201
Table 7-14. Baseline characteristics for women with and without <i>improved mental health outcomes</i> from the Cohort 1921-26.	203
Table 7-15 Variables Used for Estimating Propensity Scores across Cohorts.....	210
Table 8-1 Baseline Characteristics for users and non-users of the mental health services for the Cohort 1973-78 (N=2,311)	225
Table 8-2 Conventional regression models (no propensity scores) - Cohort 1973-78	226
Table 8-3 Stratum-specific treatment effects for Cohort 1973-78 (N=2,311).	229
Table 8-4 Comparison of Users and non-Users of the mental health services for the Cohort 1973-78 in matched (1:1) sample.	233
Table 8-5 Treatment effects using matching methods in the 1973-78 Cohort	234
Table 8-6. Summary statistics for Propensity Score and IPTWs distributions by Service use of users and non-user for the Cohort 1973-78	237
Table 8-7 Comparison of treatment effects (only) across IPTW techniques for the 1973-78 Cohort	239
Table 8-8 Comparison of treatment effects and covariate adjustment across IPTW techniques for the 1973-78 Cohort	241
Table 8-9. Summary of Estimated Odds Ratios (treatment effects) for the Cohort 1973-78 across the different model types adjusting for stratification.	242
Table 8-10 Baseline Characteristics for users and non-users of the mental health services for the 1946-51 Cohort (N=2,533)	245
Table 8-11. Conventional regression models (no propensity scores) - 1946-51 Cohort	246
Table 8-12. Stratum-specific treatment effects for for women in the 1946-51 Cohort (N=2,533)	249
Table 8-13 Comparison of one to one matched sample of users and non-Users of the services from the 1946-51 Cohort.	253
Table 8-14 Treatment effects using matching techniques for the 1946-51 Cohort	254
Table 8-15 Distribution of IPTWs for stabilising and trimming ranges by BAS use (Cohort 1946-51)	257
Table 8-16 Comparison of treatment effects (only) across IPTW techniques for the 1946-51 Cohort	260

Table 8-17 Modelling service use and adjusting for follow-up covariates and IPTWs techniques the 1946-51 Cohort.	262
Table 8-18. Summary of Estimated of the treatment effects using covariate analysis for Cohort 1946-51.....	264
Table 8-19 Baseline Characteristics for users and non-users of the mental health services for the Cohort 1921-26 (N=752).....	267
Table 8-20. Conventional regression models - Cohort 1921-26.....	268
Table 8-21 Matched (one-to-one) sample comparison of Users and non-Users of the mental health services for the 1921-26 Cohort.....	270
Table 8-22 Comparison of treatment effects for the 1921-26 Cohort.....	271
Table 8-23 Sensitivity Analysis for women from the 1973-78 Cohort.....	274
Table 8-24 Sensitivity analysis for the 1946-51 Cohort.....	276
Table 9-1 Summary of Treatment Regimes by follow-up periods by Service Use and Improved mental health.	290
Table 9-2. Transitional Changes for Users and Non-Users of the mental health services (Cohort 1973-78)	297
Table 10-1 Demographic and health related characteristics at baseline.....	315
Table 10-2 Fit Statistics for model evaluation of base model.....	327
Table 10-3 Model estimates for time varying and time invaring covariates for single class base model.....	332
Table 10-4 Model fit statistics for the single class base model with covariate.....	332
Table 10-5 Latent Classes definitions for the 1973-78 Cohort.....	334
Table 10-6 Average predicted probabilities for the 6 class model.....	335
Table 10-7 Socio-demographic characteristics by latent class for women from the 1973-78 cohort	338
Table 10-8 Mental health service use by latent class for women from the 1973-78 cohort ...	339
Table 12-1 Terms used in the literature search.....	363
Table 12-2 Literature search for Chapter 2 key words, and search literature database.....	365
Table 12-3 Characteristics by users and non-users of the mental health services	372
Table 12-4 Predisposing Factors for Users and Non-users of the mental health services by gender	373
Table 12-5 Enabling Factors for Non-users and Users of the mental health services by gender	374
Table 12-6 Need Factors for Non-users and Users of mental health services by gender	375

Table 12-7 Association between the Andersen-Newman Behavioural model and mental health services for men.....	378
Table 12-8 Association between the Andersen-Newman Behavioural model and mental health services for women.....	381
Table 12-9 Association between the Andersen-Newman Behavioural model and mental health services for men with high/very high K-10 scores.....	384
Table 12-10 Association between the Andersen-Newman Behavioural model and mental health services for women with high/very high K-10 scores.	387

Abstract

Mental illness is among one of the leading contributors to disease burden and has been ranked in the top ten public health concerns by the World Health Organisation. Global rates of depression in 2002 accounted for 4.5% of the total burden of disease with women more likely than men to be diagnosed. Treatment is a major component of recovery, with the most common treatment for mental illness being psychotherapy services and anti-depressant medications.

The Better Access Scheme initiative was introduced in 2006 under Medicare, Australia's universal healthcare system. The aim of the scheme was to provide affordable and accessible services for patients diagnosed with mental illness. The BAS provides general practitioner referral pathways for treatment therapies, which include subsidised services from allied mental health care practitioners, clinical psychologists, occupational therapists and psychiatrists.

The primary purpose of this thesis is to determine factors that predict use of the mental health services provided under Australia's Better Access Scheme. The thesis investigates the utilisation of the BAS treatment therapies and their impact on the Australian people, specifically, women with mental health problems. The thesis has been divided into two parts: one which examines the use of the mental health services by gender and the second which investigates treatment effects of the mental health services across three cohorts of women over a six year follow-up period. Four research studies are undertaken in this thesis to achieve the research aims and all analyses use observational data linked to administrative datasets.

The first part of the thesis examines predictors of mental health service use for both men and women. The study uses a large scale population dataset (the 45 and Up Study dataset) to provide self-reported information on the health and wellbeing of the participants which provides factors for the analysis. The participants were followed for a year after returning their survey and information about service use under the BAS was collected from the Medicare database. The study found that women were twice as likely as men to use the mental health services. In addition, patients with poorer mental health were accessing the government funded mental health services in Australia but this was only a tenth of this subset of the population. The results of this study support other studies that have shown age, being partnered, having higher educational qualifications, living in an urban area and having private health insurance to be key drivers for both men and women accessing the services. The findings also emphasise that men who have two or more alcoholic drinks a week and women classified as overweight or obese have decreased odds of using the services. Furthermore, the study shows men and women with

more severe psychosocial distress have at least three times the odds of using the mental health services.

The second part of the thesis involves three interlinked studies using linked data from the Australian Longitudinal Study on Women's Health (ALSWH). The ALSWH data consists of three cohorts of women identified as those born between 1973-78, 1945-51 and 1921-26. Participants were recruited in 1996 and surveyed on an ongoing three year rolling basis. The first study in this part of the thesis investigates the time taken for women to access a mental service under the BAS based on their area of residence. The findings indicate younger women from inner regional areas in Australia are more likely to have the longest time between having a GP mental health assessment and accessing care. The second study investigates treatment effects of the mental health services for women who have been defined as having poor mental health at the time the BAS was introduced. Women from each cohort are grouped into users and non-users of the services and a propensity score analysis is performed to predict the probability of each participant's need for using the mental health services. The findings show that users of the services are less likely to show improved mental health compared to non-users of the services after first follow-up for women of the 1973-78 and 1946-51 cohort. Treatment effects are not calculated for the 1921-26 cohort due to the small sample of women using the mental health services. The third study follows the 1973-78 cohort for a further follow-up period and finds improved mental health is seen for the user group of women who have successfully concluded treatment at second follow-up, showing an 11.1 mean point improvement in mental health score from their baseline score. Further, latent class analysis examines the different patterns of mental health service use for women of the 1973-78 cohort, showing six patterns of use exist.

The research presented in this thesis provides an in-depth analysis based on the Anderson-Newman model framework of the differing social, economic and health characteristics of Australian people but specifically women with mental health conditions. This research extensively examines the characteristics of those who do and do not use the treatment therapies, and identifies inequalities in usage of the BAS services. In conclusion, this thesis demonstrates the mental health outcomes for people using BAS services. Analyses included in the thesis utilise two large population-based datasets linked to administrative medical claims data to enable extensive quantitative analyses, including complex modelling (e.g. analyses using propensity scoring methods) that allows for observational data to be interpreted in a similar manner to that usually reserved for randomised controlled trials. This thesis provides a comprehensive understanding of the mental health care needs and service uptake and outcomes of the Australian people.

